### TRANSPORTATION

# **Services**

Get to your destination safely with the help of our volunteer drivers.

- Rides to Local & Regional Medical Appointments
- Local Errands



Call **218-353-1391** to make a transportation reservation as soon as you know the **date**, **time and place of your appointment**.

We require 48 hours notice for ride requests to give us the best possible chance of finding a volunteer driver.

### **Guidelines for receiving rides:**

- Rides are for those 60+.
- Rider must be independent in selfcare and must be able to walk from building to car with only assistance of a walker or cane.
- Rider must be able to get in and out of a car without help.

#### **Ride Policies:**

- 2 local rides allowed per week, per rider.
- 4 out of town rides allowed per month, per rider (unless essential treatment is required).
- Rider is not to call volunteers, only the Volunteer Coordinator, if a ride is needed.
- Rider is to tell the Volunteer Coordinator of all stops needed to complete on their ride.
- No open or concealed weapons allowed during rides.
- Rides are scheduled at the discretion of the Volunteer Coordinator.

Failure to follow the above policies could result in the termination of our services.



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#### **Share in the Cost of Services**

**Cost sharing** is how NSAP clients are asked to share in the cost of the services they are receiving. These services include rides to Two Harbors or Duluth, housekeeping, shopping, or other support. The monthly invoice clients receive will be based on their income and is a suggested amount calculated by the time, mileage, or other expenses of providing the service. **No one will be refused service because of inability or unwillingness to contribute!** 

Remember, cash should not be exchanged between volunteer drivers and riders. Volunteer drivers will be reimbursed directly from NSAP for their mileage expense or they can donate this amount back to NSAP.

| Monthly Income    |                   |           | Local Rides | Rides to              |
|-------------------|-------------------|-----------|-------------|-----------------------|
| Household of One  | Household of Two  | % of cost | Local Rides | Two Harbors<br>Duluth |
| Under \$1,255     | Under \$1,703     | 25%       | \$1.25      | \$7.50                |
| Onder \$1,233     | Officer \$1,703   | 2370      |             | \$15.00               |
| \$1,256 - \$1,882 | \$1,704 - \$2,554 | 50%       | \$2.50      | \$15.00               |
|                   |                   |           |             | \$30.00               |
| \$1,883 - \$2,509 | \$2,555 - \$3,405 | 75%       | \$3.75      | \$22.50               |
|                   |                   |           |             | \$45.00               |
| \$2,510 or more   | \$3,406 or more   | 100%      | \$5.00      | \$30.00               |
|                   |                   |           |             | \$60.00               |

Call Stacey, Program & Volunteer Coordinator, at 218-353-1391 to request an upcoming ride.

36 Shopping Center, Silver Bay | www.nsapartners.org

North Shore Area Partners transportation programs are funded in part by Arrowhead Area Agency on Aging. However, individual contributions are critical to our work. Learn more about how you can support us by visiting www.nsapartners.org/donate.



